



Monday, March 28, 2011

Ms. Barbara Jones
1234 Utopia Way
Modesto, CA 95350

Re: Zusti! Visit 3/24/2011

Ms. Jones:

Thank you for allowing Zusti! to service your home on Thursday, March 24, 2011. We truly appreciate your business and look forward to maintaining your home for the years to come.

Enclosed please find the service summary for your visit. This summary highlights the tasks we performed, items we replaced, concerns that may have been noted and any recommended action items from our visit. Please review at your convenience and feel free to call me (209-652-1865) or email me (smonday@zusti.com) with any questions.

As an existing Zusti! customer, you are our best form of marketing. We appreciate you sharing your Zusti! experience with family, friends and co-workers. **As part of our referral program we offer existing customers \$5 off their monthly subscription for each household they refer to us.** Enclosed you will find a few brochures to help in this effort. We appreciate your advocacy in advance!

We will be in contact with you in about 5 months to set your next service date.

Thank you once again for being a valued customer.

Sincerely,

D. Scott Monday
President
RABG Enterprises, Inc. dba Zusti!



Zusti! Service Summary

Service Visit Summary

Homeowner: Barbara Jones
 Address: 1234 Utopia Way, Modesto, CA 95350
 Service Date and Time: 3/24/11 1:00 PM

Here is what we inspected, and here is what we found:

Inspection Item	Result of Inspection
Inspect and Service All Plumbing	No signs of water damage or leaks.
Inspect for Signs of Water Infiltration	Home appears to be water-tight with no signs of water infiltration.
Inspect Attic	Attic appears to be adequately insulated with approximately 5" of blown-in insulation. Attic contains some debris appearing to be from previous roof replacement. Signs of past rodent activity were apparent, including possible droppings. Attic access should be secured shut to prevent insulation from blowing out.
Inspect Fire Extinguishers for Certification	No fire extinguishers were found on-site. Recommend installing extinguishers in kitchen and garage rated for appropriate uses.
Visual Roof Inspection	Roof is in like-new condition.
Inspect Exterior Door Weather Stripping	Weather-stripping was not apparent at garage door or french doors to back patio. Recommend installing weather stripping to increase energy efficiency.
Inspect and Maintain Garage Door	Garage door in good condition.
Inspect Irrigation System	Front-yard irrigation system in good condition.
Inspect Condenser Lines	N/A, roof-top package unit.
Inspect and Clean Furnace Closet	N/A, roof-top package unit.
Inspect and Clean Clothes Washer	No items noted.
Inspect and Clean all GFI Outlets	Not part of this visit.
Inspect and Maintain Garage Door Opener	N/A.
Inspect and Clean all Outlets and Switches	Not part of this visit.

Here is what we replaced when we visited you:

Item	Status of Replacement
Clothes Dryer Exhaust Duct	No replacement needed.
Fire Extinguishers	See notes above.
Smoke Detector Batteries	Replaced 3 AA batteries. Recommend installing one smoke detector in each bedroom.
HVAC Filters	Replaced one 24 x 14 x 1 filter.
Faucet Aerators	Faucet aerators were cleaned and re-installed.
Refrigerator Water Dispenser Filter	Not part of this visit.

Here is an update on the condition of your major household items:

Item	Condition / Status
Clothes Dryer	Good.
Clothes Washer	Good.
Water Heater	Aged, but appears to be working well.
Smoke Detectors	Good.
Doors - Weather Stripping	See notes above.
Exhaust Fans	Good.
Garage - Doors	Good.
Air Conditioner	New.
Furnace	New.
Kitchen - Microwave	Good.
Kitchen - Oven	Good.
Kitchen - Dishwasher	Good.
Kitchen - Garbage Disposal	Good.
Garage - Openers	N/A.
Fireplace	N/A.
Gutters and Downspouts	Good.

Here are the action items recommended for your property based upon your Zusti! Visit:

Action Item	Timing
Zusti! recommends inspecting for rodent activity every few months or through a maintenance contract with a pest control company.	Every 1-2 months.
Install fire extinguishers in kitchen and garage.	Recommended for immediate action.
Secure attic access door.	As soon as possible.
Install weather stripping at garage and back patio doors.	As soon as possible.
Install smoke detectors in each bedroom.	Recommended for immediate action.

Technician

Name: D. Scott Monday

Signature: _____

